

Service History

Customer Name JOHN CARTER

VIN JTEHT05J042062595

Total ROs 6

Total Service Days 21

Make TT TOYOTA TRUCK

RO#	RO Date	Mileage	Adv/Tech	Job#	Sale Type	Operation C...	Operation Description	Customer Number	Customer Name
423047	07/28/26	372,462	A - 1101					126890	JOHN CARTER
			T - 116	1	I - INTERNAL	11TOZ	ENGINE MINOR		
			T - 116	2	I - INTERNAL	00TOZ00TO...	MULTI POINT INSP		
413605	06/23/26	371,746	A - 1101					126890	JOHN CARTER
			T - 116	1	C - CUSTOMER	11TOZ	ENGINE MINOR		
			T - 116	2	C - CUSTOMER	00TOZ00TO...	MULTI POINT INSP		
405679	03/16/26	368,741	A - 885					126890	JOHN CARTER
			T - 1086	1	C - CUSTOMER	00TOZROTA	4 TIRE ROTATION		
			T - 1086	2	C - CUSTOMER	00TOZSYN	SYNTHETIC OIL CHANGE		
			T - 1086	3	C - CUSTOMER	00TOZWIPER	BOTH WIPER BLADES		
			T - 1086	4	C - CUSTOMER	00TOZRRWI...	REPL REAR WIPER		
			T - 1086	5	I - INTERNAL	00TOZ00TO...	MULTI POINT INSP		
			T - 1086	6	C - CUSTOMER	45TOZ	STEERING/SUSPENSION		
			T - 1086	7	C - CUSTOMER	11TOZM020	REP. REAR MAIN SEAL		
395376	10/15/25	362,947	A - 1101					126890	JOHN CARTER
			T - 116	1	C - CUSTOMER	11TOZ02	ENGINE NOISE		
			T - 116	2	C - CUSTOMER	00TOZSYN	SYNTHETIC OIL CHANGE		
			T - 116	3	C - CUSTOMER	00TOZROTA	4 TIRE ROTATION		
			T - 116	4	C - CUSTOMER	00TOZ	MAINTENANCE		
			T - 116	5	C - CUSTOMER	00TOZ00TO...	MULTI POINT INSP		
			T - 116	6	C - CUSTOMER	00TOZRRWI...	REPL REAR WIPER		
			T - 116	7	C - CUSTOMER	00TOZWIPER	BOTH WIPER BLADES		
			T - 116	8	C - CUSTOMER	40TOZ13	REAR BRAKE JOB		
385347	09/05/23	322,578	A - 884					126890	JOHN CARTER
			T - 740	1	C - CUSTOMER	00TOZ004	SAFETY INSPECTION		
			T - 740	2	C - CUSTOMER	00TOZLOF	OIL & FILTER CHANGE		
			T - 740	3	C - CUSTOMER	00TOZROTA	4 TIRE ROTATION		
			T - 740	4	C - CUSTOMER	98TOZ	MISC COMPLAINT		
213442	08/11/21	287,087	A - 445					126890	JOHN CARTER
			T - 721	1	C - CUSTOMER	00TOZLOF	OIL & FILTER CHANGE		
			T - 721	2	C - CUSTOMER	00TOZROTA	4 TIRE ROTATION		
			T - 721	3	C - CUSTOMER	11TOZ	ENGINE MINOR		
			T - 721	4	C - CUSTOMER	45TOZ06	*4 WHEEL ALIGNMENT		
			T - 721	5	C - CUSTOMER	46TOZ03	BALANCE WHEELS/TIRES		
			T - 721	6	C - CUSTOMER	00TOZ004	SAFETY INSPECTION		
			T - 99	7	C - CUSTOMER	70TOZ03	RENTAL		

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CUSTOMER NAME : JOHN CARTER SERIAL NO. : JTEHT05J042062595

R.O NO. : 423047 R.O DATE : 07/28/2026 R.O TYPE : S
MILEAGE : 372462 ADVISOR NO. : 1101

JOB NUMBER : 1 OPERATION 11TOZ OP. DESC. ENGINE MINOR
SALE TYPE : I TECHNICIAN NO(S). 116
COMPLAINT : CUSTOMER STATES CHECK ENGINE LIGHT IS ON PLEASE CHECK AND ADVISE.
CORRECTION : CUSTOMER DECLINE REPAIR. 1HRS DIAG

JOB NUMBER : 2 OPERATION 00TOZ00TOGMPI OP. DESC. MULTI POINT INSP
SALE TYPE : I TECHNICIAN NO(S). 116
COMPLAINT : CUSTOMER REQUESTS MULTI-POINT INSPECTION
CORRECTION : MULTI-POINT INSPECTION COMPLETED

R.O NO. : 418605 R.O DATE : 06/23/2026 R.O TYPE : S
MILEAGE : 371746 ADVISOR NO. : 1101

JOB NUMBER : 1 OPERATION 11TOZ OP. DESC. ENGINE MINOR
SALE TYPE : C TECHNICIAN NO(S). 116
COMPLAINT : CUSTOMER STATES CHECK ENGINE LIGHT COMES ON AND OFF AND WHITE SMO
CAUSE : BOTH FRONT AXLE BOOT IS RIP AND LEAK BAD. REC REMOVE REPLACE AXLE
CORRECTION : repalce both front axle as requested
note: vehicle had noise when accelerating and braking.

JOB NUMBER : 2 OPERATION 00TOZ00TOGMPI OP. DESC. MULTI POINT INSP
SALE TYPE : C TECHNICIAN NO(S). 116
COMPLAINT : CUSTOMER REQUESTS MULTI-POINT INSPECTION
CORRECTION : remove and repalce one exhaust bolt as customer requested
ORIGINAL : remove and repalce one exhaust bolt as customer requested 2.0
CORRECTION

R.O NO. : 405679 R.O DATE : 03/16/2026 R.O TYPE : S
MILEAGE : 368741 ADVISOR NO. : 885

JOB NUMBER : 1 OPERATION 00TOZROTA OP. DESC. 4 TIRE ROTATION
SALE TYPE : C TECHNICIAN NO(S). 1086
COMPLAINT : CUSTOMER REQUESTS 4 WHEEL TIRE ROTATION
CORRECTION : Rotate Tires 4WD 95/04

JOB NUMBER : 2 OPERATION 00TOZSYN OP. DESC. SYNTHETIC OIL CHANGE
SALE TYPE : C TECHNICIAN NO(S). 1086
COMPLAINT : SYNTHETIC OIL AND FILTER CHANGE
CORRECTION : DONE

JOB NUMBER : 3 OPERATION 00TOZWIPER OP. DESC. BOTH WIPER BLADES

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SALE TYPE : C TECHNICIAN NO(S). 1086
COMPLAINT : REPLACE WIPER BLADES/INSERTS
CORRECTION : COMPLETED

JOB NUMBER : 4 OPERATION 00TOZRRWIPER OP. DESC. REPL REAR WIPER
SALE TYPE : C TECHNICIAN NO(S). 1086
COMPLAINT : REPLACE REAR WIPER BLADE AS PER CUSTOMER REQUEST.
CAUSE : ROUTINE MAINTENANCE
CORRECTION : REAR WIPER BLADE REPLACED AS PER CUSTOMERS REQUEST.

JOB NUMBER : 5 OPERATION 00TOZ00TOGMPI OP. DESC. MULTI POINT INSP
SALE TYPE : I TECHNICIAN NO(S). 1086
COMPLAINT : CUSTOMER REQUESTS MULTI-POINT INSPECTION
CORRECTION : MULTI-POINT INSPECTION COMPLETED

JOB NUMBER : 6 OPERATION 45TOZ OP. DESC. STEERING/SUSPENSION
SALE TYPE : C TECHNICIAN NO(S). 1086
COMPLAINT : BOTH FRONT WHEEL BEARINGS PER XTIME APPROVAL
CAUSE : WORN LOOSE
CORRECTION : REPLACED FT WHEEL BEARINGS, HUBS & SEALS

JOB NUMBER : 7 OPERATION 11TOZM020 OP. DESC. REP. REAR MAIN SEAL
SALE TYPE : C TECHNICIAN NO(S). 1086
COMPLAINT : REAR MAIN OIL SEAL LEAKING PER XTIME APPROVAL
CAUSE : LEAKING
CORRECTION : REPLACED REAR MAIN SEAL, FT DIFF FLUID, CLEANED & LUBRICATED
DRIVE SHAFTS.

COMMENTS : X0481JO1YO:Web created 2026-03-13 08:13:48am taken by

R.O NO. : 386378 R.O DATE : 10/15/2025 R.O TYPE : S
MILEAGE : 362947 ADVISOR NO. : 1101

JOB NUMBER : 1 OPERATION 11TOZ02 OP. DESC. ENGINE NOISE
SALE TYPE : C TECHNICIAN NO(S). 116
COMPLAINT : CUSTOMER STATES WHEN DRIVING A LOUD WHINING NOISE CAN BE
HEARD PLEASE CHECK AND ADVISE.
CAUSE : LEFT SIDE ENGINE VENTILATION HOSES COLLAPSE CAUSING VACUUM
LEAK WHICH IS CAUSING WHINING NOISE DUE TO VENT VALVE
CLOGGED/NOT WORKING. RECOMMEND REPLACEMENT OF VACUUM HOSES
WITH VENT VALVE
CORRECTION : LEFT SIDE ENGINE VENTILATION HOSES COLLAPSE CAUSING VACUUM
LEAK WHICH IS CAUSING WHINING NOISE DUE TO VENT VALVE
CLOGGED/NOT WORKING. RECOMMEND REPLACEMENT OF VACUUM HOSES
WITH VENT VALVE
TEST DROVE VEHICLE. NO MORE NOISE HEARD 1.5

JOB NUMBER : 2 OPERATION 00TOZSYN OP. DESC. SYNTHETIC OIL CHANGE

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SALE TYPE : C TECHNICIAN NO(S). 116
COMPLAINT : SYNTHETIC OIL AND FILTER CHANGE
CORRECTION : DONE

JOB NUMBER : 3 OPERATION 00TOZROTA OP. DESC. 4 TIRE ROTATION
SALE TYPE : C TECHNICIAN NO(S). 116
COMPLAINT : CUSTOMER REQUESTS 4 WHEEL TIRE ROTATION
CORRECTION : Rotate Tires 4WD 95/04

JOB NUMBER : 4 OPERATION 00TOZ OP. DESC. MAINTENANCE
SALE TYPE : C TECHNICIAN NO(S). 116
COMPLAINT : CUSTOMER WOULD LIKE TO HAVE FRONT AND REAR WIPERS CHECK TO
SEE IF THEYRE NEEDED
CORRECTION : COMPLETED

JOB NUMBER : 5 OPERATION 00TOZ00TOGMPI OP. DESC. MULTI POINT INSP
SALE TYPE : C TECHNICIAN NO(S). 116
COMPLAINT : CUSTOMER REQUESTS MULTI-POINT INSPECTION
CORRECTION : MULTI-POINT INSPECTION COMPLETED

JOB NUMBER : 6 OPERATION 00TOZRRWIPER OP. DESC. REPL REAR WIPER
SALE TYPE : C TECHNICIAN NO(S). 116
COMPLAINT : REPLACE REAR WIPER BLADE AS PER CUSTOMER REQUEST.
CAUSE : ROUTINE MAINTENANCE
CORRECTION : Rear Wiper Blade, r&r (VALUE) 00/07 All-Weather US
ORIGINAL : Rear Wiper Blade, r&r (VALUE) 00/07 All-Weather US
CORRECTION

JOB NUMBER : 7 OPERATION 00TOZWIPER OP. DESC. BOTH WIPER BLADES
SALE TYPE : C TECHNICIAN NO(S). 116
COMPLAINT : REPLACE WIPER BLADES/INSERTS
CORRECTION : Front Wiper Blade, r&r (VALUE) 00/07 All-Weather US Both
ORIGINAL : Front Wiper Blade, r&r (VALUE) 00/07 All-Weather US Both
CORRECTION

JOB NUMBER : 8 OPERATION 40TOZ13 OP. DESC. REAR BRAKE JOB
SALE TYPE : C TECHNICIAN NO(S). 116
COMPLAINT : REMOVE AND REPLACE REAR BRAKE PADS AND REAR BRAKE ROTORS
CORRECTION : Rear Brake Job W/ Reface (W/o Hardware OEM) 98/05
ORIGINAL : Rear Brake Job W/ Reface (W/o Hardware OEM) 98/05
CORRECTION

R.O NO. : 295547

R.O DATE : 09/05/2023
MILEAGE : 322578

R.O TYPE : S
ADVISOR NO. : 884

JOB NUMBER : 1 OPERATION 00TOZ004 OP. DESC. SAFETY INSPECTION
SALE TYPE : C TECHNICIAN NO(S). 740

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COMPLAINT : CUSTOMER STATES PERFORM MULTIPOINT INSPECTION
00TBD

CORRECTION : MULTIPOINT INSPECTION COMPLETED. VIEW FOR MORE DETAILS

JOB NUMBER : 2 OPERATION 00TOZLOF OP. DESC. OIL & FILTER CHANGE
SALE TYPE : C TECHNICIAN NO(S). 740
COMPLAINT : CUSTOMER REQUEST OIL AND FILTER CHANGE \$64.95
CAUSE : SCHEDULE MAINTENANCE
CORRECTION : REPLACE OIL FILTER, DRAIN AND REFILL OIL AND REPLACE DRAIN
PLUG GASKET

JOB NUMBER : 3 OPERATION 00TOZROTA OP. DESC. 4 TIRE ROTATION
SALE TYPE : C TECHNICIAN NO(S). 740
COMPLAINT : CUSTOMER REQUESTS 4 WHEEL TIRE ROTATION \$19.95
CORRECTION : Rotate Tires 4WD 95/04

JOB NUMBER : 4 OPERATION 98TOZ OP. DESC. MISC COMPLAINT
SALE TYPE : C TECHNICIAN NO(S). 740
COMPLAINT : CUSTOMER STATES REMOVE WHEEL LOCKS AND INSTALL LUGNUTS
PLEASE CHECK AND ADVISE
CAUSE : .

R.O NO. : 213442 R.O DATE : 08/11/2021 R.O TYPE : S
MILEAGE : 287087 ADVISOR NO. : 445

JOB NUMBER : 1 OPERATION 00TOZLOF OP. DESC. OIL & FILTER CHANGE
SALE TYPE : C TECHNICIAN NO(S). 721
COMPLAINT : CUSTOMER REQUEST OIL AND FILTER CHANGE
CAUSE : SCHEDULE MAINTENANCE
CORRECTION : CONVENTIONAL OIL CHANGE

JOB NUMBER : 2 OPERATION 00TOZROTA OP. DESC. 4 TIRE ROTATION
SALE TYPE : C TECHNICIAN NO(S). 721
COMPLAINT : CUSTOMER REQUESTS 4 WHEEL TIRE ROTATION
CORRECTION : Rotate Tires 4WD 95/04

JOB NUMBER : 3 OPERATION 11TOZ OP. DESC. ENGINE MINOR
SALE TYPE : C TECHNICIAN NO(S). 721
COMPLAINT : C/S CAR IDLES VERY ROUGH WHILE DRIVING AND STOPPED ADVISE
CAUSE : COOLING FAN MOTOR BLADE IS BROKEN
ORIGINAL : COOLINF FAN MOTOR BLADE IS BROKEN
CAUSE :
CORRECTION : REPLACED
ORIGINAL : DONE
CORRECTION :

JOB NUMBER : 4 OPERATION 45TOZ06 OP. DESC. *4 WHEEL ALIGNMENT

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SALE TYPE : C TECHNICIAN NO(S). 721
COMPLAINT : 4 WHEEL ALIGNMENT / THRUST ANGLE ALIGNMENT
CORRECTION : Align Four Wheels All

JOB NUMBER : 5 OPERATION 46TOZ03 OP. DESC. BALANCE WHEELS/TIRES
SALE TYPE : C TECHNICIAN NO(S). 721
COMPLAINT : BALANCE
CORRECTION : DONE

JOB NUMBER : 6 OPERATION 00TOZ004 OP. DESC. SAFETY INSPECTION
SALE TYPE : C TECHNICIAN NO(S). 721
COMPLAINT : CUSTOMER STATES PERFORM MULTIPOINT INSPECTION
00TBD
CORRECTION : MULTIPOINT INSPECTION COMPLETED. VIEW FOR MORE DETAILS

JOB NUMBER : 7 OPERATION 70TOZ03 OP. DESC. RENTAL
SALE TYPE : C TECHNICIAN NO(S). 99
COMPLAINT : 2 DAY RENTAL
CORRECTION : DONE

COMMENTS : ++WAITER++